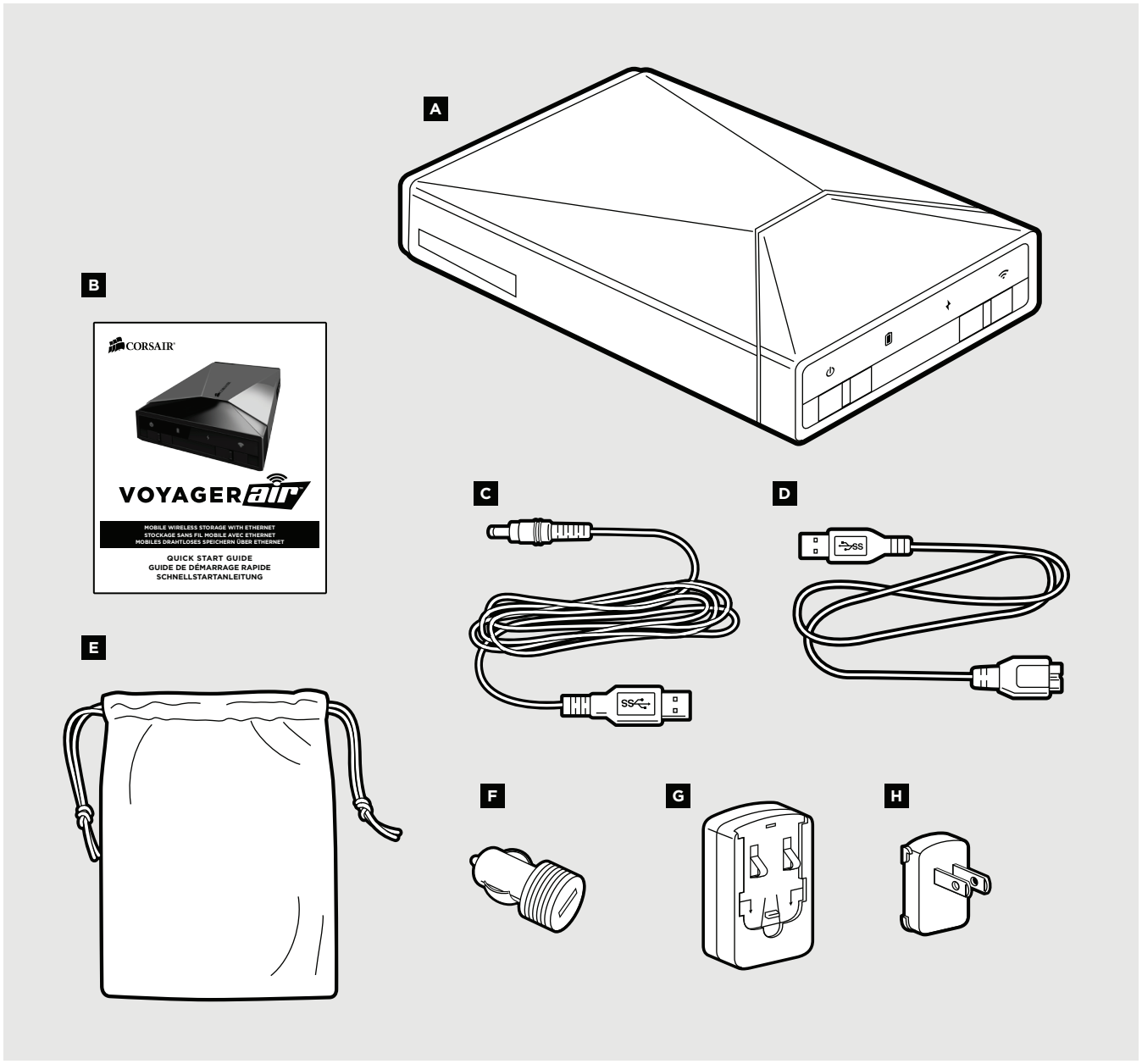
CORSAIR®

VOYAGER air™

MOBILE WIRELESS STORAGE WITH ETHERNET

User Manual

SPECIFICATIONS



BOX CONTENTS

- **A** Voyager Air drive (with built-in rechargeable battery)
- **B** Quick Start Guide
- **C** USB to DC power cable
- **D** USB 3.0 cable
- **E** Accessory bag
- **F** Car power adapter (12V DC to 5V-2.0A DC)
- **G** Wall power adapter (110V/220V to 5V-2.0A DC)
- **H** Snap-in plugs for wall power adapter (region-specific)

HARDWARE

- Drive Capacity: 500GB/1TB (depending on model purchased) before formatting
- Drive Format: NTFS
  HFS+ supported for Mac users (requires user reformat)
- High-speed USB 3.0 (compatible with USB 2.0)
- Battery
  - 6200 mAH rechargeable Lithium-Ion battery (not user-replaceable)
  - Up to 7 hours of continuous streaming.
- Up to 5 simultaneous HD video streams
- Wi-Fi
  - 2.4 GHz 802.11 b/g/n
  - Maximum wireless range: 90 feet (30 meters)
- RJ45 Gigabit Ethernet

SUPPORTED OPERATING SYSTEMS

The Voyager Air can be used with the following operating systems:

- USB 3.0 or USB 2.0 port and one of the following:
  - Windows 8, Windows 7, Windows Vista, Windows XP
  - Mac OS 9 or OS X
- Wi-Fi (802.11 b/g/n) with Voyager Air app
  - iOS 5.1 and above
  - Android 2.2.3 and above

SUPPORTED FILE TYPES

The Voyager Air should support all the file types that are supported by the applications already installed on your computer or mobile device. Some third-party applications on mobile devices will not accept streamed data, but require that files be downloaded to the Local folder before opening or playing them.

These include (but are not limited to):

VIDEO: .mp4, .mov (iOS only), .m4v (iOS only)
AUDIO: .mp3, .m4a (iOS only)
IMAGE: .jpg, .png
DOCUMENTS: .doc, .xls, .ppt, .pdf

Starting and Shutting Down

To turn on the Voyager Air, slide the power switch (located on the left side of the front panel) to the right. A blue Power icon will light up. Turn the Voyager Air off by sliding the switch to the left.

Using Voyager Air With USB

The Voyager Air drive supports high-speed USB 3.0, and is backward-compatible with USB 2 as well.

Connect the drive to your PC or Mac using the included USB cable, then turn on the Voyager Air. The drive must be turned on for the USB connection to work.

Before disconnecting the drive, be sure to eject it (using the system tray utility on Windows or the eject command on a Mac) to prevent potential data corruption. Then, turn it off and disconnect the USB cable.

NOTE: When the Voyager Air is connected via USB, Ethernet and Wi-Fi connectivity are disabled.

Using Voyager Air with Ethernet

The Voyager Air has a high-performance Gigabit Ethernet port. Connect it using an Ethernet cable to a network router or switch and it will be accessible from all of the devices on your home network.

Using Voyager Air Wirelessly

A. Starting and Shutting Down Wi-Fi

With the drive turned on, slide the Wi-Fi switch (located on the right side of the front panel) to the left. A blue Wi-Fi icon will light up. Turn Wi-Fi off by sliding the switch to the right.

NOTE: The Wi-Fi functionality will take one to two minutes to become available after the switch is turned on.

B. Making the Wireless Connection

Connect wirelessly to your Voyager Air from your tablet, smartphone, or notebook computer by looking for “VoyagerAir” in the list of wireless networks available to your device.

If you are connected wirelessly from a tablet or smartphone, the easiest way to access and enjoy the contents of the drive is to use the free Voyager Air app, available for iOS and Android devices. You can also use a SAMBA-compatible utility app to connect to the drive.

If you are connected wirelessly from a Windows computer, open “Computer” from the desktop and click on the “Network” icon. You should see the image of a computer with the name “VoyagerAir.” Double-click on this image to display a folder named “Voyager_Air”. To assign a drive letter, right-click on this folder and choose “Map network drive...”.

If you are connected wirelessly from a Mac computer, open the Finder and looked for “VoyagerAir” in the left panel under “Shared.” Click on it to display a folder named “Voyager_Air.” Double-click on that folder to access the files and folders on the drive.

Note: When you are connected wirelessly to the Voyager Air it has the IP Address 192.168.77.1

C. Wi-Fi Password Protection

It is STRONGLY suggested that you enable password protection for your Voyager Air. After launching the app, navigate to the Settings screen, look for the “Password:” setting, press the “Enable” button, then enter a password (and re-enter it ensure it’s what you want). The password needs to be 8 to 63 characters long, with no spaces or special characters.That password will then be required to make a wireless connection to the drive.

D. Resetting the Wi-Fi Password

If you have enabled a Wi-Fi password but do not remember it, you can follow these steps to reset the password:

1. Make sure the Voyager Air drive is turned on.
2. Turn the drive over and locate the small hole on the bottom (near one of the feet).
3. Insert a paper clip into the hole, press and release. This will reset the Wi-Fi password.

NOTE: This reset will not impact anything stored on the drive.

E. Browser-Based Settings

In addition to using the Voyager Air app, you can view and change the settings of the drive using a web browser from a tablet, smartphone or computer that is connected wirelessly to the drive.

The details of modifying Voyager Air settings are available in the app software section of this Manual. While the appearance of the settings screen is different when using browser-based settings, the functionality is the same.

Voyager Air Battery

A. Power Indications

The Voyager Air battery has been designed to provide up to **seven hours** of use. Streaming to more than one user, or streaming HD video, can reduce this estimated battery life. On the other hand, accessing music, photos, and other documents instead of videos can result in a longer battery life.

The drive has icons that indicate power and battery state:

Battery Icon
a. Red: <5% estimated battery power remaining
b. Amber: <75% estimated battery power remaining
c. Green: > 75% estimated battery power remaining

DC power icon
The drive is plugged in and recharging (not running on battery power)

The Voyager Air software also has power indicators (at the bottom of each screen):

Red
< 10% estimated battery power remaining

Yellow
< 50% estimated battery power remaining

Green
50% or more estimated battery power remaining

Bolt Icon
The drive is plugged in/recharging (not running on battery power)

B. Recharging the Battery

Use the included wall adapter or car adapter to charge Voyager Air at the fastest possible rate. Connecting via USB will also charge the battery, but it will be slower.

Note: In order to prevent overcharging and maintain product safety, the Voyager Air will automatically stop charging after six hours. This should be more than enough time for the Voyager Air to fully recharge.

Note: If the Voyager Air is continuously plugged in and turned on, it will automatically restart the charging circuit if it detects that the battery level drops below 75% of remaining power.

Updating the Firmware

To identify the version of firmware that Voyager Air is running, go to the Settings screen in the Voyager Air app (when connected to the drive) and look for the value after “Drive:”

To update the firmware, download the new version from the Corsair website. Move it to the “root” folder on the Voyager Air (this is easiest using the USB connection). Restart the drive and connect to it again using the Voyager Air app. On the Settings screen you should see “Update Ready.” Connect the Voyager Air to DC power (this is required to update the firmware) then press the Install button. After the drive restarts, you will see the Wi-Fi icon blinking for a short time. When the icon stops blinking, or stays illuminated continuously if the Wi-Fi switch is on, you can re-connect to the drive.

Wirelessly Connecting a Mobile Device

To use the Voyager Air app to access the Voyager Air drive you must first be connected to it. If you launch the app without being connected to the drive you will see only the Local files (those downloaded previously from the drive to the mobile device) and a subset of Settings.

To make the wireless connection:

a. Turn on Wi-Fi: slide the Wi-Fi switch, located on the right front of the Voyager Air, to the left. A blue Wi-Fi icon will light up.

b. Open smartphone or tablet Wi-Fi connection.
   i. **iOS users:**
   Choose Settings › Wi-Fi
   ii. **Android users:**
   Choose Settings › Wireless & Network › Wi-Fi Settings

c. After the wireless network list updates select “VoyagerAir”.

d. Enter the wireless password if you have enabled one.

e. Go to Home on your smartphone or tablet and open the Voyager Air app.

Navigating with the Voyager Air App

A. Navigation Basics

There are four main sections to the app.

a. **Folders** – files and folders on the Voyager Air drive

b. **Local** – files downloaded from the Voyager Air and stored locally on the mobile device.

c. **Recent** – most recently accessed files

d. **Settings** – change settings for the drive or app

Select a folder to open it. The name of the folder will be displayed at the top of the screen, and the “Back” button will display the name of the previous folder (or, on some devices , the word “Back”). Touching the “Back” button navigates back to the previous folder.

B. Disconnected Mode

If the app is displaying just two sections - Folders and Settings - and if the icon at the bottom of the screen looks like the image below, you are not wirelessly connected to the drive. You can access those files you previously downloaded to your device as Local, but you cannot access the Voyager Air drive in this mode.

Check your tablet or smartphone Wi-Fi Settings to make sure you are connected to the drive.

C. App Differences for Tablets and Smartphones

The Voyager Air app uses the available screen differently when it is running on a Smartphone than when it is running on a Tablet. When running on a tablet, the Voyager Air app has controls that allow you to customize the display. These include switching between List View and Thumbnail View, and changing the alphabetic sort order of the displayed files and folders.

D. List View and Thumbnail View

Switch between List View and Thumbnail View by tapping the small square (with lines or dots) on the lower right-hand side of screen.

E. Changing the Sort Order

To Sort files by alphabetical order tap the arrow with an A on the lower, right-hand side of your screen. You may Sort from A-Z or Z-A.

F. Edit Button

Touching the Edit Button in the upper right of the app screen enables the user to select one or more files and folders, and displays three option buttons at the bottom of the screen:

Selecting one or more files and folders will update these three buttons to show the number of items selected. Pressing a button will initiate the button action.

Note: If the user has enabled Edit Lockout (in "Settings") the Edit button will not be visible.

G. Create New Folder

The Create New Folder icon at the bottom of the screen will allow you to create a new folder. The folder will be created at the location displayed in the app.

H. Upload to Drive

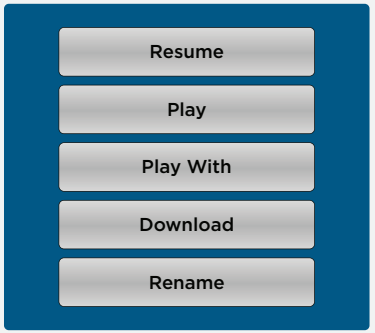
The Upload to Drive icon at the bottom of the screen will allow you move files from your mobile device to the Voyager Air. Navigate to the desired destination first, then press the icon and select the files to upload. The files will be uploaded to the current location.

Note: iOS limits the files available for uploading to just photos and videos taken with your mobile device camera. Android devices do not have this limitation.

Opening and Viewing Files with the Voyager Air App

A. Popup Menu Choices

Selecting a file pops up a menu with a set of choices:



Resume
For video files only, this will resume playback from the location in the video where viewing was previously stopped.

Play/Open/View
Uses the default player/viewer on your mobile device to open the file.

Play/Open/View With
With documents or some other special files this command allows the user to use a different installed app to open the selected file. The list of apps displayed depends on which compatible installed apps your mobile device is aware of, and is not controlled by the Voyager Air app.

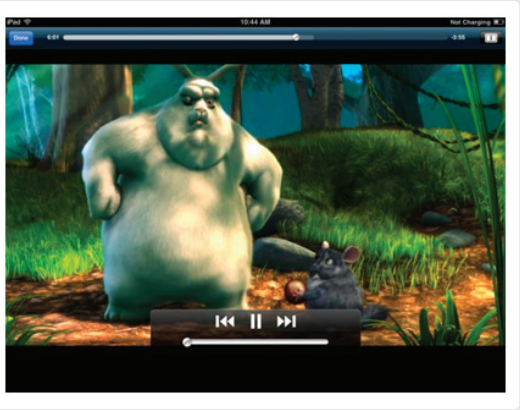
Download
Downloads the selected file to the Local folder, into one of four subfolders: Video, Music, Photos, or Documents.

Rename
Use the on-screen keyboard to type in the new file name for the selected file.

B. Video Player

The default video player for your mobile device has on-screen controls that include a progress bar across the top of the screen, and controls for pausing, rewinding and fast-forwarding playback.

Playback of video files purchased from iTunes automatically opens a Safari browser window. This is necessary for playback of protected files. Your mobile device (iPad or iPhone) must also be synced with iTunes to enable you to play protected files.



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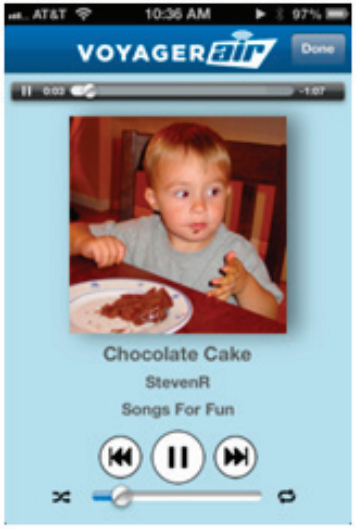
C. Music Player

The music player starts playing the selected music file, using metadata in the music file itself (if available) to determine the artist name, album name, song title, and album cover artwork.

It will continue to play all of the songs in the same folder as the selected file, in order by file name, until reaching the end of the list.

The player screen includes controls for volume level, to repeat playback, and to shuffle playback of those songs within the folder.

The music player will continue to play in the background of your mobile device, allowing you to navigate to another app while listening to your music.



D. Photo Viewer

The photo viewer displays the selected photo.

Flick forward or back, or use the buttons at the bottom of the screen, to view other photos in the same folder as the selected photo.

Note: When displaying a photo in full resolution for the first time it will often take a second or two for the photo to download wirelessly to your device. You will see the initial rough image sharpen as this happens.

E. Opening Documents

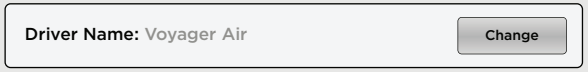
Voyager Air uses the default viewers for the documents that your mobile device knows how to open.

Note: Some file types may not open. Check your device's documentation for a list of files that are supported.

VOYAGER AIR SETTINGS

Navigate to Settings in the Voyager Air App to make changes to the drive or app.

Change the drive name



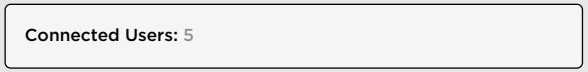
Push the Change button, then enter the new drive name using the on-screen keyboard. It must be 4 to 15 characters with no spaces or special characters.

After changing the drive name the Voyager Air wireless server must restart, so you will need to reconnect (via Wi-Fi Settings on your tablet or Smartphone), using the new drive name, before continuing to use the Voyager Air app. This can take one or two minutes before it is complete, so please be patient.

Battery Power

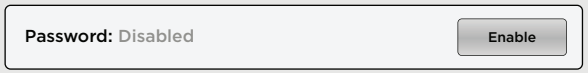
The remaining battery life will be shown in a percentage format (e.g. 85%).

Connected Users



This function allows you to see how many people are accessing your Voyager.

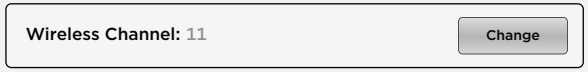
Set Password



Press the Enable button, then enter your new password using the on-screen keyboard. It must be 8 to 63 characters with no spaces or special characters.

After enabling or changing a password the Voyager Air wireless server must restart, so you will need to reconnect (via Wi-Fi Settings on your tablet or Smartphone), using the new password, before continuing to use the Voyager Air app. This can take one or two minutes before it is complete, so please be patient.

Wireless Channel



Your Voyager Air is set by default to channel 11. If you are receiving signal interference try changing the wireless channel by pressing the Change button, then selecting another channel.

After changing the wireless channel the Voyager Air wireless server must restart, so you will need to reconnect (via Wi-Fi Settings on your tablet or Smartphone) before continuing to use the Voyager Air app. This can take one or two minutes before it is complete, so please be patient.

Wi-Fi Passthru

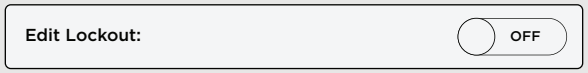
Enabling Wi-Fi Passthru connects the Voyager Air to another wireless network and turns the Voyager Air into a wireless hub, sharing that internet access with the devices connected to it.

Push the Enable button to see a list of available wireless networks. Select one and enter a password if required. The Voyager Air wireless server will then restart, so you will need to reconnect (via Wi-Fi Settings on your tablet or Smartphone) before continuing to use the Voyager Air app. This can take one or two minutes before it is complete, so please be patient.

For some public hotspots it may then be necessary to open a web browser on your device (after reconnecting wirelessly to the Voyager Air) to enable full internet access.

Note: If the wireless network you are connecting to requires a password, you will also need to have a password enabled on the Voyager Air in order to connect (and prevent creating a security vulnerability on that network).

Edit Lockout



The Edit Lockout feature allows you to turn off the Edit functions (Delete, Move or Copy) for files and folders on the drive. Example: If multiple users are enjoying the Voyager Air and you want to make sure there are no changes made by anyone but yourself.

Drive Firmware

The Drive setting shows the currently-installed version of firmware on the Voyager Air drive.

When it restarts the Voyager Air looks for the presence of a new firmware file in its highest-level (root) folder. If one is available, it will display “Update Ready” and an Install button (as shown above).

Update the firmware by pressing the Install button. The Voyager Air drive must be plugged in to power, and must have enough free space to be able to successfully install the update.

After the drive restarts, you will see the Wi-Fi icon blinking. This indicates that the firmware update is in progress. When the icon stops blinking (or, if the Wi-Fi switch is on, stays illuminated continuously) you can then reconnect to the drive, via Wi-Fi Settings on your tablet or Smartphone, and continuing to use the Voyager Air app. This process can take several minutes before it is complete, so please be patient.

Application Version

The Application setting shows the currently-installed version of the app software. Updates, when available, can be downloaded from the iTunes App Store, Google Play, or the Amazon App Store.

VoyagerAir Account (Android only)

The Reset button may assist in troubleshooting, as it forces the app to make a connection to the remote Voyager Air drive. The Change button and dialog is reserved for system testing and debugging and has no user-accessible features.

Voyager Air App Settings (iOS only)

This dialog is reserved for system testing and debugging and has no user-accessible features.

TROUBLESHOOTING

Cannot connect wirelessly to the Voyager Air

Make sure the Voyager Air is turned on, Wi-Fi is turned on (the icon is blue), and that the Voyager Air is not connected to a computer via USB. It can take one or two minutes for the drive and Wi-Fi server to start when turned on.

Note: The Wi-Fi server does not work when the drive is connected via USB.

Make sure to select VoyagerAir (or the name you assigned to the drive) from your tablet or smartphone wireless network list. If it does not appear, you may be beyond the wireless range. Normal wireless range is 90 feet, but obstructions such as walls may weaken the wireless signal.

I forgot my wireless password

If you have enabled a Wi-Fi password but do not remember it, you can follow these steps to reset the password:

1. Make sure the Voyager Air drive is turned on.
2. Turn the drive over and locate the small hole on the bottom (near one of the feet).
3. Insert a paperclip into the hole, press and release. This will reset the Wi-Fi password.

NOTE: This reset will not impact anything stored on the drive.

A song, video or other file won't play

Make sure that your device supports the selected file format. You can copy any kind of file to the Voyager Air, but the device to which you stream your media files will only play formats it supports. Voyager Air does not transcode (convert) the files you copy to the drive. See the specifications of your tablet or smartphone for a complete list of supported file types.

If you want to convert video files so they can be played on your tablet or smartphone you will need to transcode the files before copying them to Voyager Air. There are a number of third-party utilities (many of them free) available to do so.

A video file purchased from iTunes® is on the Voyager Air but it won't play

Videos purchased from iTunes are protected with DRM (Digital Rights Management) technology. You must sync your iPad, iPhone, or iPod Touch with your iTunes account for protected files to play from Voyager Air.

Note: When you choose to play an iTunes purchased video in the Voyager Air app it will open and play in the Safari browser. This is a requirement of the DRM protection technology.

Video playback is choppy or freezing

The most likely cause of poor video playback performance is interference with the wireless connection. Try changing the Wi-Fi Channel (see **Voyager Air Settings > Wireless Channel** in this Manual).

I'm using Wi-Fi Passthru and abruptly lost the wireless connection to Voyager Air

Wi-Fi Passthru requires that the Voyager Air drive use the same wireless channel as the network it is connecting to. Some wireless networks will change the active channel they are using automatically if too much interference is detected, which means that Voyager Air must also change to that channel. This may unfortunately mean loss of the wireless connection, and could require reconnecting to the Voyager Air using Wi-Fi Settings on your tablet or smartphone.

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Corsair encourages customers to recycle used electronic hardware and rechargeable batteries.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

UNITED STATES
IMPORTANT NOTE: FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

CANADA
IMPORTANT NOTE: (For mobile device use)

Radiation Exposure Statement: This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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CORSAIR GUARANTEE 3 YEARS

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